



Blackboard Quick Reference Guide

Scroll Bars and Grade Center



When using the Grade Center, the horizontal or vertical scrollbars may not appear on Windows PCs. This problem can occur because:

- A. The scrollbar size is set too high
- B. The screen resolution is too low
- C. System font size set to large (Firefox only)

Resolution for Problem "A"

Windows XP:

- Right-click the desktop.
- Click **Properties**.
- Select the **Appearance** tab.
- Click on the **Advanced** button.
- From the Item drop down menu select **Scrollbar**.
- Change the setting to 19 and click **OK**.
- Click **Apply**.

Windows Vista:

- Right-click the desktop.
- Click on **Personalize**.
- Select **Window Color and Appearance**.
- At Appearance Settings window select **Advanced**.
- From the Item drop down menu select **Scrollbar**.
- Change the setting to 19 and click **OK**.
- Click **Apply**.

Resolution for Problem "B"

Windows XP:

- Right-click the desktop.
- Select the Properties option, click the **Settings** tab.
- Drag the Screen resolution slider to at least 1024 by 768.
- Click **Apply** to have the new resolution take effect.
- If the Monitor Settings dialog box appears, look at your display then click **Yes**.
- Click **OK**.

Windows Vista:

- Right-click the desktop.
- Click on **Personalize**.
- Select **Display Settings**.
- Drag the Screen resolution slider to at least 1024 by 768.
- Click **Apply** to have the new resolution take effect.
- If the monitor Settings dialog box appears, look at your display then click **Yes**.
- Click **OK**.

Resolution for Problem "C"

- Follow the steps for Resolution for Problem "A," except change Scrollbar settings to 17.